

***TRIPURAINFO.COM***

***...Ushering growth, fostering prosperity***



# Vision

*To emerge as the most customer centric IT and ITES organisation in the North Eastern part of India , with a sense of commitment and concern for the welfare of the society and taking the benefits of technology to the doors of the common people and under served population.*

# Mission

- *Become partners in the growth of reputed organisations by assisting them with outsourced business process activities that is time bound, accountable and of highest quality standards*
- *Provide training and skill development activities empowering the work force with effective, practical and employable skills and techniques*
- *Provide the citizenry with timely, accurate and dependable information services*
- *Assist various government line departments with application of IT and ITES for information dissemination, knowledge sharing and contact with the citizens and beneficiaries*

# About Tripurainfo.com

- Established in 2001, Tripurainfo.com emerged as a distinctive entity in the world of IT and ITES in the state of Tripura
- This news and views-based website was launched keeping in view the crying need for promoting Tripura to the outside world through digital technology and media
- Over the period of time, Tripurainfo has added BPO services in its portfolio and today, its the only credible BPO organization in the state of Tripura
- Besides consistently promoting Tripura to the outside world, it has been rendering yeoman's service to the society entirely free of cost

# About Tripurainfo.com

- The range of free services of Tripurainfo.com to the state's citizenry also include a domestic call centre
- This call centre provides information to common people about contact details on
  - hospitals or ambulance numbers
  - phone numbers of important doctors
  - officials , senior officials of the state government and service organizations of all professionals
- Tripurainfo is currently the only 360 degree content service provider for state portals and has developed content for more than 20 Government Line Departments

# About Tripurainfo.com

- It also organizes socially relevant events and Tripurainfo Mega Quiz Contest is now the most sought after contest by students and related communities in the State of Tripura
- Tripurainfo.com runs the Farmers Portal and the only Kisan call centre for providing technical and market related information to the stakeholders in Agriculture and farmers in particular
- It undertakes effective training and capacity building programs in various areas
- Tripurainfo Press Release (TPR) Network is Tripura's lone privately managed press release distribution network on Web

# About the Promoter

- Tripurainfo.com has gained the trust and confidence of various stakeholders under the able and visionary leadership of its Managing Director and Promoter Mr. Jayanta Debnath
- Born and brought up in the State of Tripura, Jayanta dared to dream big and enter the world of internet based services and web solutions in a state like Tripura when IT was just in its nascent stage in the State
- With poor infrastructural facilities in terms of Information Technology, poor connectivity, remoteness of the State from the mainland of the country and inadequate institutional support, many saw it as an audacious and challenging step at that time in Tripura





# About the Promoter

- As the saying goes, “Dreams are not those that come while one is sleeping but dreams are those which do not let one sleep”, Jayanta continued with his relentless efforts, perseverance, hard work and a dedication towards bringing the benefits of Information technology to the common people of Tripura
- Starting his career as a Journalist in one of the reputable dailies in the state of Tripura, Jayanta kept his dream alive and over a period of time, the seed sown in 2001 in the form of Tripurainfo.com emerged into a lively, evergreen and a fully grown tree



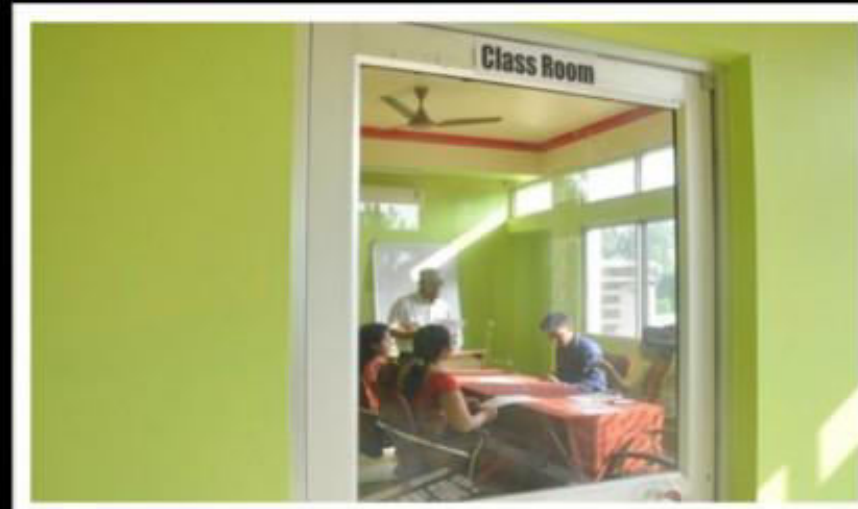
# Tripurainfo.com in Photos



# Tripurainfo.com in Photos



# Tripurainfo.com in Photos





# Tripurainfo.com in Photos



# Infrastructure

## Infrastructure Snapshot

- Tripurainfo.com has established its own office with a super built up area of more than 4500 sq. ft area
- Currently has 50 seat capacity and is further scalable
- Houses some of the best quality and modern technology based equipments
- Located at a very strategic place in the City of Agartala, few minutes of drive from the airport, within the vicinity of the State Government Secretariat and near to the City centre

# Infrastructure

## Office Infrastructure

<b>CCTV Cameras</b>
<b>Air-Conditioners</b>
<b>Server Room</b>
<b>Agents Room -1</b>
<b>Agents Room -2</b>
<b>Power</b>
<b>Electric Power Supply</b>
<b>Generator</b>
<b>Voltage Stabilizer</b>
<b>UPS</b>

# Infrastructure

## Technical Infrastructure

Item	Specification
<b>Desktops</b>	Operating system: Genuine Windows -7 Home Premium; Processor Type: Intel i3/ Dual Core; Memory (RAM): 2 GB DDR2 SDRAM; Hard disk size:320 GB Serial ATA; Optical Drive Type: DVD-ROM; Monitor 17" TFT
<b>Servers</b>	Quad-Core Intel Xeon E5530 Processor (2.40 GHz, 80 Watts, 1066 FSB)/ 8MB (2 x 4MB) Level 2 cache / 2 GB (2 X 1 GB) Standard; Ethernet/Embedded Multifunction Gigabit Server Adapter / Smart Array E200i / 16X DVD/72 GB SAS HDD X 2 / 17" TFT/RPS;
<b>Operating system</b>	Windows Server 2008 Device CAL- 6 User



# Infrastructure

## Technical Infrastructure

Item	Specification
Telephones	Telephones with head phones and teleconferencing facility
LAN	Internet connectivity
Printer	LaserJet (Print, Copy, Fax, Scan)
Operating system	Windows Server 2008 Device CAL- 6 User

# Project Credentials

## A Snapshot of Few of the Projects

Name of the Customer/Organization	Projects Executed
Tripura State Electricity Corporation Ltd (TSECL)	Customer care centre for TSECL operation under R-APDRP (Part-A) Project of TSECL to deliver the services to electricity consumers in Tripura
Election Commission of India (ECI)	Call centre operation for assembly election and during the general election lok-sabha -under election
Rural Development Department, Govt. Of Tripura	Mahatma Gandhi National Rural Employment Guarantee Act (MGNREGA) Call centre pilot project for capturing job demand and grievance redressed
Department of IT, Govt. of Tripura	Farmers Portal and Kisan call centre for providing Agri, forest and ARDD related information to the farmers of Tripura
Department of IT, Govt. of Tripura	Content service for state portal & 20 nos of departmental portal under IT Department, Govt. Of Tripura

# Project Credentials

## A Snapshot of Few of the Projects

Name of the Customer/Organization	Projects Executed
Directorate of Horticulture and Soil Conservation, Govt. Of Tripura	Farmers Portal and Kisan call centre under Horticulture directorate
Tripura State Electricity Corporation Ltd (TSECL)	Manpower services to TSECL for content updating and uploading to the official website of TSECL, under Power Dept. Govt. Of Tripura
District Rural Development Agency, Govt. of Tripura	Field study/survey and preparation & creation of SHG product database for 9295 SHGs
Department of ICA, Govt. Of Tripura	Monitoring of contents in cable TV network/channels during the Lok Sabha Election 2014

# Registration & Certification

## AUTHORITIES

**NASSCOM**

**NATIONAL SKILL DEVELOPMENT CORPORATION (NSDC)**

**CERTIFICATE OF INCORPORATION (COI) & OSP**

**TELECOM REGULATORY AUTHORITY OF INDIA (TRAI)**

# Contact Details

## Corporate Office

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PHONE:+91 -0381-2413946 / 2413947,

Mob:- +91 9436122741

## City Office

Post office Chowmuhani, Behind women's Police Station,

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Website: [www.tripurainfo.com](http://www.tripurainfo.com)

**Thank You and Looking  
Forward Towards  
Serving You!**